



HUNTER - SYMPHONY - CEILING FAN TROUBLESHOOTING GUIDE

Operation, Maintenance, and Cleaning www.HunterFan.com 1.888.830.1326

Fan Operation:
Press and quickly release the fan button on the remote control to turn the fan OFF or ON. Use the fan control directional pad to raise or lower the fan to the desired speed. Press and hold the fan button to reverse the fan direction.

Light Operation:
Press and quickly release the light button on the remote control to turn the light OFF or ON. Press and hold the light button for continuous dim.

Slide the remote into the cradle when not in use.

Cleaning the fan - use soft brushes or cloths to prevent scratching. Cleaning products may damage the finishes.

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SIMPLEconnect™ www.HunterFan.com 1.888.830.1326

- 1 Download the app:**
Visit your app store and search **Simpleconnect™ Wi-Fi** to find the app.
 
- 2 Launch the app.** 
- 3 Follow the onscreen prompts to set up your fan.**



Note: The HomeKit identification number is located on the front cover of the English side of the Parts Guide.





Fan not showing up in the list? Pull down to refresh!

Need to install the app later?
When ready, turn the wall switch off and then on.
Wait three minutes before downloading the app.

 SIMPLEconnect connects to available 2.4 GHZ WIFI networks. 

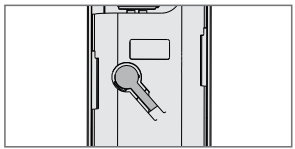
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Troubleshooting www.HunterFan.com 1.888.830.1326

<p>Fan doesn't work</p> <ul style="list-style-type: none">• Make sure power switch is on.• Check the circuit breaker to ensure the power is turned on.• Make sure the blades spin freely.• Turn off power from the circuit breaker, then loosen the canopy and check all the connections according to the wiring diagram on pages 9.• Check the plug connection in the switch housing.	<p>Excessive wobbling</p> <ul style="list-style-type: none">• Make sure the blades are properly installed on the blade iron posts.• Turn the power off, support the fan carefully, and check that the hanger ball is properly seated.• Use the provided balancing kit and instructions to balance the fan.	<p>Noisy Operation</p> <ul style="list-style-type: none">• Make sure the blades are properly installed on the blade iron posts.• Check to see if any of the blades are cracked. If so, replace all of the blades.	<p>Wireless Issues</p> <ul style="list-style-type: none">• Turning the fan on and off at the switch can resolve some wireless issues.• Reset the Wi-Fi module by removing the battery door. Press and hold the reset button for 5 seconds. The fan and light LEDs will flash once the module has been reset. 
<p>Remote control of fan is erratic</p> <ul style="list-style-type: none">• Make sure the battery is installed correctly.• Install a fresh battery. <p>Transmitter only works when held at close range</p> <ul style="list-style-type: none">• Change battery.	<p>If you have multiple remotes or multiple remote-controlled fans installed on the same circuit breaker and you are experiencing interference or faulty operation of your remote controls, please go to www.HunterFan.com/FAQs and click "How do I properly install multiple remote-controlled fans?" for information on how to correct this issue.</p>	<p>Use of the HomeKit logo means that an electronic accessory has been designed to connect specifically to iPod, iPhone, or iPad, respectively, and has been certified by the developer to meet Apple performance standards. Apple is not responsible for the operation of this device or its compliance with safety and regulatory standards. Please note that the use of this accessory with iPod, iPhone, or iPad may affect wireless performance.</p> <p>HomeKit requires an iPhone, iPad, or iPod touch with iOS 8.1 or later. Controlling HomeKit-enabled accessories away from home requires an Apple TV (3rd generation or later) with Apple TV software 7.0 or later and an iPhone, iPad, or iPod touch with iOS 8.1 or later. Android 4.3 or higher Android and Google Play are trademarks of Google Inc. Apple, Apple TV, iPhone, iPad, iPod touch, and Siri are trademarks of Apple Inc., registered in the U.S. and other countries. HomeKit is a trademark of Apple Inc.</p>	

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